

Carbon Reduction Plan

Supplier name: Npower Commercial Gas Limited ("NCGL")

Publication date: December 2023

Introduction

We strive to be a successful company acting with social responsibility and in harmony with natural resources and the global climate. Only with a consistent focus on running our business responsibly and sustainably can we help secure our future and create added value for all – our customers, employees, shareholders, business partners and the environment.

NCGL is part of the E.ON Group, trading under the name of npower Business Solutions.

In 2021, E.ON further embedded sustainability and climate action into its decision-making processes by introducing an Environmental, Social and Governance (ESG) reporting manual and a new Carbon Management plan. Both will enhance our ability to monitor progress toward our climate targets and to take sufficient action to meet them.

The Carbon Disclosure Project (CDP) is one of the largest international associations of investors that independently assesses the transparency and detail of companies' climate reporting. We've reported data on our carbon emissions to CDP since 2004. CDP again gave E.ON an 'A' rating for tackling

Phone calls: We may monitor and/or record calls for security, quality or training purposes. Call charges to numbers beginning with 0800 are set by your telecoms provider, calls may be free if you are calling from a business mobile or landline but this will depend on your contract. Please check with your operator for exact charges.

npower Business Solutions 2 Princes Way Solihull B91 3ES



climate change in 2022 in recognition of our leadership in corporate sustainability.

In addition, in 2021 (published in 2022) CDP recognised E.ON once more as a Supplier Engagement Leader. E.ON is thus among the top 2% assessed for supplier engagement on climate change.

Commitment to achieving net zero

NCGL is committed to achieving net zero emissions by 2050.

Baseline emissions footprint

Baseline emissions are a record of the greenhouse gases (GHGs) that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

Baseline year: 2021

Additional details relating to the baseline emissions' calculations.

As a multinational energy solutions business, E.ON has long recognised the threat of climate change and has measured, reported on, and managed our full Scope 1, Scope 2 and Scope 3 emissions at a corporate level for many years.

E.ON was one of the first energy companies to sign up to a net zero carbon reduction target, having long shared our data with the CDP, and more recently having signed up to the Science Based Targets initiative (SBTi).

All emissions have been calculated using Defra emission factors and align with the Greenhouse Gas Protocol Corporate

Phone calls: We may monitor and/or record calls for security, quality or training purposes. Call charges to numbers beginning with 0800 are set by your telecoms provider, calls may be free if you are calling from a business mobile or landline but this will depend on your contract. Please check with your operator for exact charges.

npower Business Solutions 2 Princes Way Solihull B91 3ES



Accounting and Reporting Standard (GHG Protocol) and the Procurement Policy Note (PPN) 06/21 guidelines.

NCGL Baseline year emissions: emissions total (tCO2e)

Scope 1: 48

Scope 2: 209 Location Based Methodology

0 Market Based Methodology

Location-based methodology reflects the average emissions intensity of grids on which energy consumption occurs. A marketbased methodology reflects emissions from electricity that companies have purposefully chosen.

Scope 3: (included sources) 799

Waste, business travel, employee commuting, upstream and downstream transportation and distribution.*

Total emissions: 1,056

Additionally, we also measure our Scope 3 emissions associated with the use of sold products. As an energy supplier, this is by far our largest Scope 3 emissions, and we therefore feel it's important to track and report.

Scope 3: (use of sold products)

8,851,453 Location Based Methodology

6,494,267 Market Based Methodology

NCGL Current emissions reporting

Reporting year: 2022

Phone calls: We may monitor and/or record calls for security, quality or training purposes. Call charges to numbers beginning with 0800 are set by your telecoms provider, calls may be free if you are calling from a business mobile or landline but this will depend on your contract. Please check with your operator for exact charges.

npower Business Solutions 2 Princes Way Solihull B91 3ES



Emissions total (tCO2e)

Scope 1: 33

Scope 2: 216 Location Based Methodology

0 Market Based Methodology

Location-based methodology reflects the average emissions intensity of grids on which energy consumption occurs. A marketbased methodology reflects emissions from electricity that companies have purposefully chosen.

Scope 3: (included sources) 812

Waste, business travel, employee commuting and upstream and downstream transportation and distribution.*

Total emissions: 1,061

Additionally, we also measure our Scope 3 emissions associated with the use of sold products. As an energy supplier, this is by far our largest Scope 3 emissions, and we therefore feel it's important to track and report.

Scope 3: (use of sold products)

6,686,748 Location based methodology

4,841,410 Market Based methodology

Location-based methodology reflects the average emissions intensity of grids on which energy consumption occurs. A marketbased methodology reflects emissions from electricity that companies have purposefully chosen.

Phone calls: We may monitor and/or record calls for security, quality or training purposes. Call charges to numbers beginning with 0800 are set by your telecoms provider, calls may be free if you are calling from a business mobile or landline but this will depend on your contract. Please check with your operator for exact charges.

npower Business Solutions 2 Princes Way Solihull B91 3ES



*Upstream and downstream transportation and distribution assumed to be zero due to nature of business and limited data.

Emissions reduction targets

In order to continue our progress to achieving net zero, we have adopted the following carbon reduction targets:

- We will reduce our Scope 1 and 2 emissions by 75% by 2030 and by 100% by 2040 (vs. 2019)
- We aim to reduce our Scope 3 emissions by 50% by 2030 and by 100% by 2050 (vs. 2019)
- Carbon neutral buildings by 2030

These targets are set for the entire E.ON Group and have been approved by the Science Based Targets initiative (SBTi).

Energy efficiency action:

NCGL operates from two office locations, a primary office in Solihull plus a small satellite office in Leeds. E.ON has carried out an energy efficiency audit at the Solihull office in 2022 in order to identify opportunities to improve the energy efficiency of the site.

Declaration and sign off

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and

npower Business Solutions 2 Princes Way Solihull B91 3ES

Phone calls: We may monitor and/or record calls for security, quality or training purposes. Call charges to numbers beginning with 0800 are set by your telecoms provider, calls may be free if you are calling from a business mobile or landline but this will depend on your contract. Please check with your operator for exact charges.



the GHG Reporting Protocol corporate standard¹ and uses the appropriate government emission conversion factors for GHG company reporting².

Scope 1 and Scope 2 emissions have been reported in accordance with Streamlined Energy and Carbon Reporting (SECR) requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard³. This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Signed on behalf of the supplier: Npower Commercial Gas Limited.

Docusigned by: Anthony linsworth 3413675483F7484....

Anthony Ainsworth

Chief Operating Officer

Date: 12-Dec-2023

¹ghgprotocol.org/corporate-standard

² gov.uk/government/collections/government-conversion-factorsfor-company-reporting

³ ghgprotocol.org/standards/scope-3-standard

Phone calls: We may monitor and/or record calls for security, quality or training purposes. Call charges to numbers beginning with 0800 are set by your telecoms provider, calls may be free if you are calling from a business mobile or landline but this will depend on your contract. Please check with your operator for exact charges.

npower Business Solutions 2 Princes Way Solihull B91 3ES